



FOR THE FUTURE
**COOL BLUE
COLLEGE**



Welcome to Cool Blue College!

Table of contents

Welcome

1

About Us

2

Our Vision

5

Apprenticeships

Our Apprenticeships

6

Success Stories

7

Training Courses

Our Training Courses

8

Welcome...



Cool Blue College is a highly reputable training provider based in Doxford Park, Sunderland delivering education, development, and training to organisations across the UK. Operating across a variety of sectors – both public and private – our mission is to be the UK's leading provider for learning, education and bespoke training needs.

Our highly qualified team of tutors have an abundance of theoretical and practical experience, adding invaluable content to every course. We design our training to adapt with an organisation's every need, always keeping our content relevant.

From Customer Services to Construction, Licencing to First Aid, we provide bespoke training services which can be applied to any industry – we're here to support, grow and enhance your business, in developing a skilled workforce.

About US..

Cool Blue commenced trading in February 1983 and was established as a limited company in January 1993. Cool Blue at the time delivered motor vehicle qualifications to support young people who wished to train as mechanics and develop their skills to become MOT testers.



Since then, Cool Blue has further developed to offer training and education in other areas as well as obtaining a contract to deliver apprenticeship for young people to support them into employment. Cool Blue has seen success over the years supporting learners each year to achieve their qualifications and apprenticeship. Many success stories have come from our training with individuals commencing their own businesses, especially in the motor vehicle profession.



About US..

As the years have progressed, Cool Blue has grown from strength to strength, developing a business that offers a range of apprenticeships in many sectors including Motor Vehicle, Autocare, Customer Service, Business Administration, Team Leading, Management and Leadership, Warehousing, Retail, Hospitality, and Healthcare qualifications to name but a few.



In the past three years since Covid, Cool Blue has been successful in growing its Department for Education contract as well as securing contracts with several other public sector organisations including Sunderland City Council Durham County council, NHS and Northumbria Police.



About US..

We are also very proud to support local charities throughout the year and are Ambassadors for a Special Education Needs School as part of the Local Education Partnership (LEP). Delivering qualifications to individuals who have particular assessment needs through our enrichment activities, helping with their individual development and education. We plan to develop this further with other schools.



The team at Cool Blue take Customer Service, quality of education, training and development and learner support very seriously. We have robust processes in place to ensure all of our students have an excellent learning journey and experience to help them in their future careers. This is underpinned by Professional Quality Marks for ISO 9001 and ISO 14001 for Environmental Quality and the Matrix Award for Quality Information, Advice and Guidance.



Our vision...

Cool Blue are a professional, committed team who aspire for excellence in all that we do and put the learning, development and education of every learner at the heart of what we do. We are proud of our team who all offer a high level of service to our customers and learners and embrace the opportunity to grow with our business and create excellent learning journeys and experiences for everyone that we work with, having the privilege of long standing relationships with our customers

We aim to set a new standard for the training industry, offering first class training and delivery to all sectors.



Our Apprenticeships...

Be sure to explore our wide range of apprenticeship opportunities tailored for aspiring professionals at Cool Blue College. Designed to bridge the gap between education and real-world experience, our apprenticeships offer hands-on training and valuable skills in various fields. Below are a list of apprentices we offer here at Cool Blue College:

- Business Administration: Level 3
- Customer Service Practitioner: Level 2
- Customer Service Specialist: Level 3
- Team Leader or Supervisor: Level 3
- Supply Chain Warehouse Operative: Level 2
- Operations or Departmental Manager: Level 5
- Motor Vehicle: Level 3
- Autocare Technician: Level 2
- Early Years Practitioner: Level 2
- Adult Care worker: Level 2
- Healthcare Support Worker: Level 2
- Hospitality and Catering: Level 2
- Hospitality and Catering: Level 3
- Improvement Specialist: Level 5

Our Successes!

“ I am over the moon to have passed my Level 2 Customer Service. Emma was my tutor and she was amazing. Cool Blue College helped my achieve my qualification. - Mia, Specsavers ”



“ I am overwhelmed to have achieved a Level 2 Customer Service Practitioner qualification through Cool Blue College and have now secured a full time job. - Amelia Stubbs, Hedleys & Co ”



“ I started my apprenticeship with cool blue college to hopefully secure a full time job and also achieve my certificate in customer service. I was given work to do throughout the time and had my assessment. I was really happy to find out that I had passed my apprenticeship and have now got a full time job and the Surgery. - Milli Wilkinson, South Hylton Surgery ”



“ Jodie completed her Customer Service level 2 apprenticeship as a receptionist at Cool Blue College. She also passed functional skills Maths and English at level 2. Jodie has now progressed onto learning Business Administration at level 3. Well done Jodie! ”



Our Training Courses

Check out the courses offered by Cool Blue College below. We've got a variety of options covering different interests and skills. Take a look and find the perfect fit for your learning journey!

- Level 2 Award Health and Safety in the Health Care Sector
- Level 2 Award in Food Safety in Catering
- Level 2 Award in Manual Handling
- Level 2 Award in COSHH (Control of substances hazardous to health)
- Level 2 Award in Infection Control in Health Care Settings
- Level 2 Award in Fire Safety
- Level 2 Award in Risk Assessment
- Level 3 Award in Emergency First Aid at a work inc Defibrillator (1 day)
- Level 3 Award in First Aid at Work (3 days) inc Defibrillator
- Level 3 Award in Emergency Paediatric First Aid (1 day) inc Defibrillator
- Level 3 Award in Paediatric First Aid (3 days)
- Level 1 Award in Substance Misuse
- Level 2 Award in Safeguarding and Protecting Young People & Children
- Level 2 Award in Conflict Management
- Level 2 Award in Customer Service
- Level 2 Award in Legionella (hot and cold water systems)
- Level 2 Award Digital Skills in the Workplace
- Level 2 Award in HACCP in Catering
- Level 3 Award in Understanding Mental Health in the Workplace for Managers
- Level 2 Award in Introduction to First Aid for Mental Health
- Entry Level Award in British Values
- Level 2 Award in Functional Skills



FOR THE FUTURE
**COOL BLUE
COLLEGE**


Sunderland
City Council



**NORTHUMBRIA
POLICE**



 **Apprenticeships**



NHS



**Education & Skills
Funding Agency**

**City &
Guilds**

CHARTERED
MANAGER

CMI
APPROVED
CENTRE



CMI
Chartered
Management
Institute

Approved
Centre